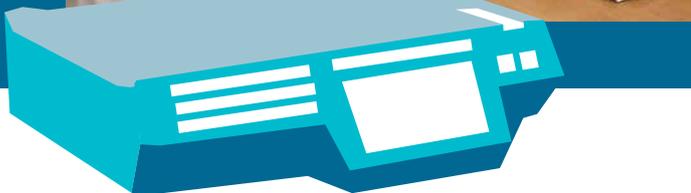


Digital First

Sharing a networked, collaborative repository for digital custody interviews

As the cost of repair and maintenance of ageing tape interview recorders increased and the supply and use of tapes dwindled, four police forces in the East Midlands – Derbyshire, Leicestershire, Northamptonshire and Nottinghamshire - contracted Capita to provide a new solution, **EvidenceWorks™** digital recording devices to be installed in all interview facilities.



Transformational Interview Recording

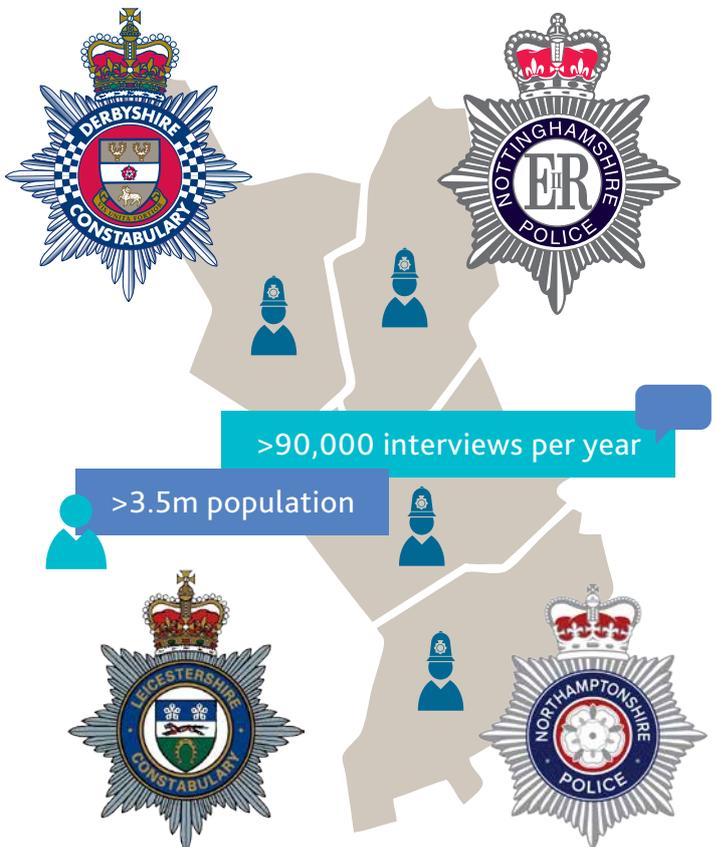
Throughout 2012 and 2013 some 170 fixed and 60 portable **EvidenceWorks™** digital recorders were supplied and installed in custody and vulnerable witness interview suites as the first phase of a networked 'digital first' solution. The recorders were initially deployed as standalone recorders using DVDs instead of tapes, but were all supplied as network-ready devices capable of both audio and video digital recording.

During 2014 and 2015 Capita worked closely with all four forces to network upgrade and re-configure the standalone solution, to include the **EvidenceWorks™** Repository and management software. The resulting solution enables interview devices to record and upload using the East Midlands secure network to a single repository hosted by Leicestershire. The solution will record and store some 90,000 interviews a year.



"Replacing the ageing dual deck tape machines was critical to ensuring the continued quality and security of evidence. By choosing a solution, based on the forces' digital vision, business needs and technical specification, we have been able to ensure and enhance the quality and security of evidence, reduce overheads and promote greater collaboration across the four forces in the East Midlands region. Securing the digital media centrally and being able to supply the information to partner agencies also supports our goals to deliver completely digital case files and improve processes across the criminal justice system."

Simon Senior, East Midlands Regional IT Transformation Programme Manager



Benefits

Taking the decision to develop the original standalone solution and build on that initial investment has resulted in the delivery of the largest networked solution of its kind currently in the UK for the recording and storing of digital interviews and is realising significant benefits to the forces involved:

Benefits of removing physical media

- Reduced officer time handling DVDs.
- Reduced risk of data loss.
- Enhanced security and auditability of data.
- Removed procurement, transportation and storage costs of approx. 180,000 DVDs per year.
- Removed need for library management and storage of physical media for new interviews, plus issues associated with media degradation.
- Streamlined workflow direct to transcribers – no transportation lag for urgent interviews.

Benefits to operations

- Enterprise security model to manage access across the region.
- Remote monitoring of live interviews anywhere on the shared network such that critical cases can be monitored by senior/supervising officers without the need to travel.
- Facilitates playback of interviews at the desktop for officers and investigation teams without having to retrieve or copy media.
- Added full video capability as well as audio to the interviews.
- Full audit trail of access to interviews.
- Streamlined, software support, MoPI management of interviews for RRD – review, retention or deletion - decisions.
- Transcription Software support for MG15/15T production.

Benefits to collaboration

- Authorised Officers from any force with access can conduct interviews anywhere across the 4 forces and are able to access their recordings regardless of their location.
- Provides a standardised, common and scalable solution for both custody and vulnerable witness interviews using a combination of fixed and portable units.
- Shared infrastructure and centralisation reduces maintenance and support overheads, streamlines upgrade processes, makes more efficient use of shared server/storage capacity and improves resilience through incorporation with proven force disaster recovery and business continuity processes.



“The go-live across the East Midlands region was a significant milestone and we are pleased to have worked closely with the four forces on this programme to further develop EvidenceWorks™ for the benefit of all UK Police forces. Capita have supplied and continue to support some 1,000 EvidenceWorks™ recorders across the UK that have now managed up to a million interviews. Eight forces are now live and using the EvidenceWorks™ networked solution. With continued investment and the extension of the EvidenceWorks™ platform to support other sources of digital evidence, including Body Worn Video and CCTV footage, we are fully committed to supporting UK Policing’s ‘Digital First’ agenda.”

John Strain, Business Director,
EvidenceWorks™ Evidence Management
Solutions, Capita

